



Ismail Azzouz

Senior Telecommunications Rollout Coordinator with 25+ years of experience in RAN, Core Network, 2G/3G/LTE/5G, vendor management, site engineering, IBS solutions, hardware swaps, installation, troubleshooting, and acceptance.

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PROFESSIONAL SUMMARY

Highly experienced **Telecommunications Professional** with over **25 years of expertise** in **RAN, Core Network, rollout implementation, site engineering, vendor management, technical support, installation, integration, troubleshooting, and acceptance** across major telecom accounts including **Ooredoo, Mobilis, Tunisia Telecom, and Orange Tunisia**.

Strong technical background in **2G, 3G, LTE, and 5G radio technologies**, with extensive hands-on experience in **Ericsson RBS6000, IBS/DAS/DOT solutions, hardware swaps, SSR validation, BOM preparation, power systems, site surveys, installation quality audits, and final acceptance procedures**.

Proven ability to bridge the gap between technical design and field execution by coordinating cross-functional teams, supporting ASPs and vendors, interfacing with customers, ensuring compliance with Ericsson/Nokia standards, and delivering complete project documentation including **Scope of Work, SLA presentations, installation documents, acceptance reports, and rollout procedures**.

Recently joined **Nokia Algeria** as a **Senior Implementation / Rollout Coordinator**, supporting the implementation of radio and Power solutions and field teams' management for the Ooredoo account, including 5G project activities.

PROFESSIONAL EXPERIENCE

Senior Implementation Coordinator — Ooredoo Account

Consultant at Nokia Algeria

September 2025 – June 2026

- Coordinate the implementation of radio solutions provided by the technical team for rollout and modernization activities.
- Act as the **Single Point of Contact — SPOC** for the implementation of the **5G project**.
- Support field teams during site implementation, trial execution, troubleshooting, and acceptance phases.
- Interface with the customer regarding power solution requirements, technical clarifications, and implementation follow-up.
- Ensure smooth coordination between technical teams, site teams, project stakeholders, and customer representatives.
- Monitor site progress and support issue resolution to maintain project delivery timelines.
- Provide technical guidance to implementation teams to ensure compliance with project requirements and quality standards.

Vendor Management Specialist — Mobilis Account

Ericsson Algeria

February 2025 – June 2025

- Defined rollout processes, procedures, and execution guidelines for the modernization project.
- Prepared and structured the **Scope of Work** for project implementation activities.
- Defined **SLA requirements** for **RQN** and initial tuning activities.
- Performed ASP resource dimensioning to support rollout execution and project planning.
- Followed up on ASP certifications, maturity assessments, and readiness for field execution.
- Coordinated periodic project follow-up meetings with internal teams, ASPs, and stakeholders.
- Supported vendor performance monitoring and ensured alignment with Ericsson project standards.
- Contributed to improving field execution efficiency through clear procedures, resource planning, and quality follow-up.

Site Engineer — Mobilis Account

Ericsson Algeria

June 2022 – January 2025

- Acted as **SPOC with SDU India** for **SSR validation** using the **SDE tool**.
- Prepared and delivered **Bill of Materials — BOM** based on high-level design and solution description.
- Conducted sanity checks of global **Bill of Quantity — BOQ** before shipment approval.
- Represented the Engineering Team in **IBS solution** activities.
- Supported ASP teams on site to ensure installation compliance with Ericsson standards.
- Prepared and delivered installation and acceptance documentation according to project specifications.
- Coordinated with design, logistics, field implementation, and acceptance teams to ensure successful project delivery.
- Supported issue resolution related to design, materials, installation requirements, and field implementation constraints.

Technical Support Coordinator — Ooredoo Project

Consultant at Ericsson Algeria

July 2011 – May 2022

- Supported installation, integration, troubleshooting, and acceptance of the **Ericsson RBS6000 family** during rollout activities.
- Assisted site teams with **RAN hardware**, power systems, alarm troubleshooting, and network readiness.
- Cleared technical faults and alarms to ensure clean, operational, and acceptable network delivery.
- Supported **In-Building Solutions — IBS, DAS and DOT** for **2G, 3G, and LTE** technologies across more than **15 sites**, including tunnels, hotels, and shopping malls.
- Conducted site surveys and participated in customer meetings to clarify technical and implementation requirements.
- Participated in design discussions for IBS solutions and supported field execution until final acceptance.
- Supported hardware swap activities from legacy equipment to new-generation **Ericsson RBS6000** systems across **2G, 3G, and LTE** technologies.
- Led engineering coordination activities to ensure timely **BOM delivery**.
- Supported installation and acceptance of Ericsson power cabinets, including **PBC6200** and **Enclosure 6150**.
- Provided technical support to field teams and ASPs during complex rollout and modernization activities.
- Ensured installation quality, troubleshooting efficiency, and compliance with Ericsson standards.

Core Network Engineer — Tunisia Telecom and Orange Tunisia Accounts

Ericsson Algeria

September 2009 – May 2010

- Supervised installation activities for Core Network hardware, including **MEGA MSC, OSS new generation, GGSN, SGSN, MPBN**, and Ericsson power systems.
- Managed installation teams and coordinated daily site activities.
- Ensured installation quality, technical compliance, and readiness for customer acceptance.
- Supported project execution by coordinating technical activities between field teams and project stakeholders.

Core Network Engineer

Ericsson Algeria

July 2006 – August 2009

- Supervised installation of Core Network hardware, including **BSC, TRC, and Charging System CS4.0**.
- Supported software upgrades for Ericsson nodes including **MSC, SCP, and BSC** to higher software levels.
- Coordinated field activities and ensured implementation according to Ericsson technical standards.
- Supported troubleshooting, site readiness, and acceptance activities for Core Network systems.

Installation and Test Engineer — Mobilis and AT Accounts

SITEL Algeria

June 2000 – July 2005

- Installed and tested Ericsson **RBS2000 family** equipment.
- Installed and tested Core Network systems, including **AXE10** and **AXE810**.
- Supported commissioning, troubleshooting, and site acceptance activities.
- Ensured proper handover of completed sites to the customer.

- Performed field activities according to required technical and quality standards.
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TECHNICAL EXPERTISE

Radio Access Network — RAN

- Ericsson RBS6000 family
- Ericsson RBS2000 family
- 2G / 3G / LTE / 5G rollout support
- Hardware swap and modernization
- RAN installation, integration, troubleshooting and acceptance
- Radio site survey and implementation support

In-Building Solutions

- IBS implementation
- DAS solutions
- Ericsson DOT solutions
- Hotels, malls, tunnels and complex indoor environments
- Site survey, design support, rollout troubleshooting and acceptance

Power Systems

- Ericsson power systems
- Nokia power solutions
- ZTE power systems
- Ericsson PBC6200
- Ericsson Enclosure 6150

Project and Documentation

- Scope of Work preparation
 - SLA presentation and definition
 - SSR validation
 - BOM / BOQ preparation
 - SDE tool usage
 - Installation and acceptance (SID/ATP) documentation
 - Quality audit and compliance follow-up
 - ASP certification and maturity assessment follow-up
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TRAINING

- **Ericsson Tunisia — 2010:** IP Networking
 - **Ericsson Algeria — 2009:** SmartEdge Operation and Maintenance
 - **Ericsson Sweden — 2009:** MGW R5 Operation and Maintenance
 - **Ericsson Malaysia — 2008:** WCDMA MSC / MSC-S Configuration R12
 - **Ericsson Malaysia — 2008:** AXE810 Operation and Configuration
 - **Ericsson Egypt — 2007:** Quality Audit of Installation for Radio, Transmission, and Core Network
 - **Ericsson Sweden — 2002:** RBS2000 Family Installation, Configuration, and Troubleshooting
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EDUCATION

Master's Degree in Electronic Systems — Communication Option

University of Tlemcen, Algeria

December 1994

LANGUAGES

- **Arabic:** Native

- **French:** Fluent
 - **English:** Professional Working Proficiency
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SOFT SKILLS

- Leadership
- Team Coordination
- Customer Communication
- Time Management
- Problem Solving
- Decision Making
- Interpersonal Skills
- Cross-Functional Collaboration
- Technical Documentation
- Field Team Support.